UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): November 5, 2019

FIVE9, INC.

(Exact name of Registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 001-36383 (Commission File No.) 94-3394123 (I.R.S. Employer Identification No.)

Bishop Ranch 8 4000 Executive Parkway, Suite 400 San Ramon, CA 94583 (Address of Principal Executive Offices) (Zip Code)

Registrant's telephone number, including area code: (925) 201-2000

Not Applicable

(Former name or former address if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of Each Class	Trading Symbol(s)	Name of Each Exchange on Which Registered
Common stock, par value \$0.001 per share	FIVN	The NASDAQ Global Market

Indicated by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging Growth Company \Box

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 Results of Operations and Financial Condition.

On November 5, 2019, Five9, Inc. (the "Company") announced its financial results for the fiscal quarter ended September 30, 2019. The full text of the press release issued in connection with the announcement is furnished as Exhibit 99.1 to this Current Report on Form 8-K.

The information in Item 2.02 of this Current Report on Form 8-K (including Exhibit 99.1 furnished herewith) shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act") or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933 or the Exchange Act, except as expressly set forth by specific reference in such a filing.

Item 9.01 Financial Statements and Exhibits.

(d) Exhibits

Exhibit No.	Description
<u>99.1</u>	Press Release issued by the Company on November 5, 2019

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

FIVE9, INC.

Date: November 5, 2019

By: /s/ Barry Zwarenstein

Barry Zwarenstein

Chief Financial Officer



Five9 Reports Third Quarter Revenue Growth of 28% to a Record \$83.8 Million

36% Growth in LTM Enterprise Subscription Revenue Fifteenth Consecutive Quarter of Positive Operating Cash Flow Raised 2019 Guidance for Both Revenue and Bottom Line

SAN RAMON, Calif. - November 5, 2019 - Five9, Inc. (NASDAQ:FIVN), a leading provider of cloud contact center software, today reported results for the third quarter ended September 30, 2019.

Third Quarter 2019 Financial Results

- Revenue for the third quarter of 2019 increased 28% to a record \$83.8 million, compared to \$65.3 million for the third quarter of 2018.
- GAAP gross margin was 58.8% for the third quarter of 2019, compared to 59.9% for the third quarter of 2018.
- Adjusted gross margin was 64.0% for the third quarter of 2019, compared to 64.3% for the third quarter of 2018.
- GAAP net loss for the third quarter of 2019 was \$(1.6) million, or \$(0.03) per basic share, compared to GAAP net loss of \$(1.3) million, or \$(0.02) per basic share, for the third quarter of 2018.
- Non-GAAP net income for the third quarter of 2019 was \$12.8 million, or \$0.20 per diluted share, compared to non-GAAP net income of \$11.1 million, or \$0.18 per diluted share, for the third quarter of 2018.
- Adjusted EBITDA for the third quarter of 2019 was \$15.0 million, or 18.0% of revenue, compared to \$12.8 million, or 19.6% of revenue, for the third quarter of 2018.
- GAAP operating cash flow for the third quarter of 2019 was \$17.7 million, compared to GAAP operating cash flow of \$9.4 million for the third quarter of 2018.

"We delivered strong third quarter results. Revenue of \$83.8 million grew 28% year-over-year and was driven by our Enterprise business, which delivered 36% growth in LTM Enterprise subscription revenue. More than ever before we are seeing that enterprises have learned to trust the cloud, and company leaders recognize that transforming their customer service experience is a necessity. As increasingly larger enterprises have begun to demand cloud contact centers, we have responded by hiring more engineers and scaling our team, resulting in a substantial increase in throughput and

innovation. In the third quarter we maintained our strong momentum in strengthening the channel, and made excellent inroads expanding internationally. Overall, our balanced approach to growth is succeeding, and we believe the investments we have made in leadership and talent position Five9 for sustained long-term growth."

- Rowan Trollope, CEO, Five9

Mike Burkland Transitions from Executive Chairman to Chairman of the Board

Five9 also announced that former CEO and current Executive Chairman Mike Burkland has transitioned from his role of Executive Chairman to Chairman of the Board of Directors effective October 29, 2019. Mike Burkland served as CEO at Five9 for 10 years before transitioning to Executive Chairman in December of 2017, after being diagnosed with stage 4 cancer.

"It's extremely gratifying for me to see Five9 achieve continued success under Rowan's leadership as CEO these last 18 months. Given my confidence in his leadership and the business performance, I've made the decision to transition to Chairman of the Board. I look forward to continuing to work with Rowan and the team as we work to take Five9 to even greater heights," said Mike Burkland, Chairman of the Board, Five9.

"Under Mike's 10 years as CEO, Five9 grew from an early-stage private company to a market leading public company in the cloud contact center software market. I would like to thank Mike for his tremendous leadership here at Five9 and look forward to his continued service as Chairman of the Board," said Rowan Trollope, CEO, Five9.

Business Outlook

• For the full year 2019, Five9 expects to report:

- Revenue in the range of \$321.7 to \$322.7 million, up from the prior guidance range of \$312.5 to \$314.5 million that was previously provided on July 31, 2019.
- GAAP net loss in the range of \$(6.8) to \$(5.8) million or \$(0.11) to \$(0.10) per basic share, improved from the prior guidance range of \$(12.0) to \$(10.0) million or \$(0.20) to \$(0.16) per basic share, that was previously provided on July 31, 2019.
- Non-GAAP net income in the range of \$48.8 to \$49.8 million or \$0.77 to \$0.78 per diluted share, improved from the prior guidance range of \$44.7 to \$46.7 million or \$0.70 to \$0.73 per diluted share, that was previously provided on July 31, 2019.

2

• For the fourth quarter of 2019, Five9 expects to report:

- Revenue in the range of \$86.0 to \$87.0 million.
- GAAP net loss in the range of \$(1.4) to \$(0.4) million, or \$(0.02) to \$(0.01) per basic share.
- Non-GAAP net income in the range of \$13.7 to \$14.7 million, or \$0.21 to \$0.23 per diluted share.

Conference Call Details

Five9 will discuss its third quarter 2019 results today, November 5, 2019, via teleconference at 4:30 p.m. Eastern Time. To access the call (ID 9015206), please dial: 800-263-0877 or 786-460-7199. An audio replay of the call will be available through November 19, 2019 by dialing 888-203-1112 or 719-457-0820 and entering access code 9015206. A copy of this press release will be furnished to the Securities and Exchange Commission on a Current Report on Form 8-K and will be posted to our web-site, prior to the conference call.

A webcast of the call will be available on the Investor Relations section of the Company's web-site at http://investors.five9.com/.

Non-GAAP Financial Measures

In addition to disclosing financial measures prepared in accordance with U.S. generally accepted accounting principles (GAAP), this press release and the accompanying tables contain certain non-GAAP financial measures. We calculate adjusted gross profit and adjusted gross margin by adding back the following items to gross profit: depreciation, intangibles amortization and stockbased compensation. We calculate adjusted EBITDA by adding back or removing the following items to or from GAAP net loss: depreciation and amortization, stock-based compensation, interest expense, interest (income) and other, non-recurring litigation settlement costs and related indemnification fees, and provision for income taxes. We calculate non-GAAP operating income as operating income excluding stock-based compensation, intangibles amortization, and non-recurring litigation settlement costs and related indemnification fees. We calculate non-GAAP net income as GAAP net loss excluding stock-based compensation, intangibles amortization, amortization of debt discount and issuance costs, amortization of discount and issuance costs on convertible senior notes, non-recurring litigation settlement costs and related indemnification fees, and gain on sale of convertible note held for investment. Non-GAAP financial measures do not have any standardized meaning and are therefore unlikely to be comparable to similarly titled measures presented by other companies. Five9 considers these non-GAAP financial measures to be important because they provide useful measures of the operating performance of the Company, exclusive of factors that do not directly affect what we consider to be our core operating performance, as well as unusual events. The Company's management uses these measures to (i) illustrate underlying trends in the Company's business that could otherwise be masked by the effect of income or expenses that are excluded from non-GAAP measures, and (ii) establish budgets and operational goals for managing the Company's business and evaluating its performance. In addition, investors often use similar measures to evaluate the operating performance of a company. Non-GAAP financial measures are presented only as supplemental information for purposes of understanding the Company's operating results. The non-GAAP financial measures should not be considered a substitute for financial information presented in accordance with GAAP. Please see the reconciliation of non-GAAP financial measures set forth herein and attached to this release.

Forward-Looking Statements

This news release contains certain forward-looking statements, including the statements in the quote from our Chief Executive Officer, including statements regarding Five9's expectations for future growth, our go-to-market capabilities, our international expansion, product innovation and throughput, business momentum, and the fourth quarter and full year 2019 financial projections set forth under the

caption "Business Outlook," that are based on our current expectations and involve numerous risks and uncertainties that may cause these forward-looking statements to be inaccurate. Risks that may cause these forward-looking statements to be inaccurate include, among others: (i) our quarterly and annual results may fluctuate significantly, including as a result of the timing and success of new product and feature introductions by us, may not fully reflect the underlying performance of our business and may result in decreases in the price of our common stock; (ii) if we are unable to attract new clients or sell additional services and functionality to our existing clients, our revenue and revenue growth will be harmed; (iii) our recent rapid growth may not be indicative of our future growth, and even if we continue to grow rapidly, we may fail to manage our growth effectively; (iv) failure to adequately expand our sales force could impede our growth; (v) if we fail to manage our technical operations infrastructure, our existing clients may experience service outages, our new clients may experience delays in the deployment of our solution and we could be subject to, among other things, claims for credits or damages; (vi) security breaches and improper access to or disclosure of our data, our clients' data, their customers' data, or other cyber attacks on our systems, could result in litigation and regulatory risk, harm our reputation and adversely affect our business; (vii) the markets in which we participate involve numerous competitors and are highly competitive, and if we do not compete effectively, our operating results could be harmed; (viii) if our existing clients terminate their subscriptions or reduce their subscriptions and related usage, our revenues and gross margins will be harmed and we will be required to spend more money to grow our client base; (ix) our growth depends in part on the success of our strategic relationships with third parties and our failure to successfully grow and manage these relationships could harm our business; (x) we have established, and are continuing to increase, our network of master agents and resellers to sell our solution; our failure to effectively develop, manage, and maintain this network could materially harm our revenues; (xi) we sell our solution to larger organizations that require longer sales and implementation cycles and often demand more configuration and integration services or customized features and functions that we may not offer, any of which could delay or prevent these sales and harm our growth rates, business and operating results; (xii) because a significant percentage of our revenue is derived from existing clients, downturns or upturns in new sales will not be immediately reflected in our operating results and may be difficult to discern; (xiii) we rely on third-party telecommunications and internet service providers to provide our clients and their customers with telecommunication services and connectivity to our cloud contact center software and any failure by these service providers to provide reliable services could cause us to lose clients and subject us to claims for credits or damages, among other things; (xiv) we have a history of losses and we may be unable to achieve or sustain profitability; (xv) the contact center software solutions market is subject to rapid technological change, and we must develop and sell incremental and new products in order to maintain and grow our business; (xvi) we may not be able to secure additional financing on favorable terms, or at all, to meet our future capital needs; (xvii) failure to comply with laws and regulations could harm our business and our reputation; (xviii) we may not have sufficient cash to service our convertible senior notes and repay such notes, if required; and (xix) the other risks detailed from time-to-time under the caption "Risk Factors" and elsewhere in our Securities and Exchange Commission filings and reports, including, but not limited to, our most recent annual report on Form 10-K and quarterly report on Form 10-Q. Such forward-looking statements speak only as of the date hereof and readers should not unduly rely on such statements. We undertake no obligation to update the information contained in this press release, including in any forward-looking statements.

About Five9

Five9 is a leading provider of cloud contact center software for the intelligent contact center space, bringing the power of cloud innovation to customers and facilitating more than five billion call minutes annually. Five9 provides end-to-end solutions with omnichannel routing, analytics, WFO and AI to increase agent productivity and deliver tangible business results. The Five9 Genius platform is reliable, secure, compliant and scalable; designed to create exceptional personalized customer experiences. For more information, visit <u>www.five9.com</u>.

CONDENSED CONSOLIDATED BALANCE SHEETS

(In thousands)

(Unaudited)

	Sept	tember 30, 2019	December 31, 2018		
ASSETS					
Current assets:					
Cash and cash equivalents	\$	120,573	\$	81,912	
Marketable investments		200,385		209,907	
Accounts receivable, net		31,407		24,797	
Prepaid expenses and other current assets		11,140		8,014	
Deferred contract acquisition costs		11,947		9,372	
Total current assets		375,452		334,002	
Property and equipment, net		28,399		25,885	
Operating lease right-of-use assets		8,933		—	
Intangible assets, net		367		631	
Goodwill		11,798		11,798	
Other assets		1,100		836	
Deferred contract acquisition costs — less current portion		27,975		21,514	
Total assets	\$	454,024	\$	394,666	
LIABILITIES AND STOCKHOLDERS' EQUITY					
Current liabilities:					
Accounts payable	\$	6,757	\$	7,010	
Accrued and other current liabilities		20,141		13,771	
Operating lease liabilities		5,010		—	
Accrued federal fees		1,981		1,434	
Sales tax liabilities		1,435		1,741	
Finance lease liabilities		4,457		6,647	
Deferred revenue		21,858		17,391	
Total current liabilities		61,639		47,994	
Convertible senior notes		206,301		196,763	
Sales tax liabilities — less current portion		833		841	
Operating lease liabilities — less current portion		4,530			
Finance lease liabilities — less current portion		1,516		4,509	
Other long-term liabilities		1,234		1,811	
Total liabilities		276,053		251,918	
Stockholders' equity:					
Common stock		61		59	
Additional paid-in capital		334,568		294,279	
Accumulated other comprehensive income (loss)		227		(93)	
Accumulated deficit		(156,885)		(151,497)	
Total stockholders' equity		177,971		142,748	
Total liabilities and stockholders' equity	\$	454,024	\$	394,666	

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(In thousands, except per share data)

(Unaudited)

Septe \$	mber 30, 2019 83,769 34,472	Septer \$	nber 30, 2018 65,304	Septe	ember 30, 2019	Septe	mber 30, 2018
\$		\$	65,304	\$			
	34,472			Ψ	235,743	\$	185,329
			26,179		96,571		75,695
	49,297		39,125		139,172		109,634
	11,665		9,582		33,022		25,721
	25,014		17,818		69,965		53,208
	12,146		10,746		35,950		29,682
	48,825		38,146		138,937		108,611
	472		979	_	235		1,023
	(3,486)		(3,595)		(10,288)		(6,783)
	1,460		1,352		4,695		1,956
	(2,026)		(2,243)		(5,593)		(4,827)
	(1,554)		(1,264)		(5,358)		(3,804)
	50		41		30		150
\$	(1,604)	\$	(1,305)	\$	(5,388)	\$	(3,954)
\$	(0.03)	\$	(0.02)	\$	(0.09)	\$	(0.07)
	60,781		58,454		60,074		57,790
		$ \begin{array}{c} 12,146 \\ 48,825 \\ 472 \\ (3,486) \\ 1,460 \\ (2,026) \\ (1,554) \\ 50 \\ $ (1,604) \\ $ (0.03) \\ \end{array} $	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{c c c c c c c c c c c c c c c c c c c $

FIVE9, INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (In thousands) (Unaudited)

	Nine M	lonths Ended
	September 30, 2019	September 30, 2018
Cash flows from operating activities:		
Net loss	\$ (5,388)	\$ (3,954
Adjustments to reconcile net loss to net cash provided by operating activities:		
Depreciation and amortization	10,050	7,436
Amortization of operating lease right-of-use assets	3,420	_
Amortization of premium on marketable investments	(1,036)	(317)
Provision for doubtful accounts	78	81
Stock-based compensation	30,197	20,991
Gain on sale of convertible note held for investment	(217)	(312
Amortization of discount and issuance costs on convertible senior notes	9,484	4,782
Others	2	74
Changes in operating assets and liabilities:		
Accounts receivable	(6,677)	(4,931)
Prepaid expenses and other current assets	(3,172)	(2,755)
Deferred contract acquisition costs	(9,035)	(5,094)
Other assets	(264)	68
Accounts payable	100	307
Accrued and other current liabilities	3,522	2,575
Accrued federal fees and sales tax liability	233	366
Deferred revenue	4,391	3,910
Other liabilities	(33)	(75)
Net cash provided by operating activities	35,655	23,152
Cash flows from investing activities:		
Purchases of marketable investments	(274,401)	(203,953)
Proceeds from maturities of marketable investments	285,281	4,047
Purchases of property and equipment	(12,776)	(4,503)
Proceeds from sale of convertible note held for investment	217	1,923
Net cash used in investing activities	(1,679)	(202,486)
Cash flows from financing activities:		
Proceeds from issuance of convertible senior notes, net of issuance costs paid of \$8,036	—	250,714
Payments for capped call transactions		(31,412)
Proceeds from exercise of common stock options	6,097	7,111
Proceeds from sale of common stock under ESPP	3,996	2,884
Repayments on revolving line of credit	_	(32,594)
Payments of notes payable		(318)
Payments of finance leases	(5,408)	(6,379)
Net cash provided by financing activities	4,685	190,006
Net increase in cash and cash equivalents	38,661	10,672
Cash and cash equivalents:		
Beginning of period	81,912	68,947
End of period	\$ 120,573	\$ 79,619

RECONCILIATION OF GAAP GROSS PROFIT TO ADJUSTED GROSS PROFIT

(In thousands, except percentages)

(Unaudited)

		Three Mo	onths Ende	ed	Nine Months Ended							
	Septe	September 30, 2019		ptember 30, 2018	Sep	otember 30, 2019	S	eptember 30, 2018				
GAAP gross profit	\$	49,297	\$	39,125	\$	139,172	\$	109,634				
GAAP gross margin		58.8%		59.9%		59.0%		59.2%				
Non-GAAP adjustments:												
Depreciation		2,514		1,933		7,208		5,415				
Intangibles amortization		88		88		264		264				
Stock-based compensation		1,702		860		4,589		2,391				
Adjusted gross profit	\$	53,601	\$	42,006	\$	151,233	\$	117,704				
Adjusted gross margin		64.0%		64.3%		64.2%		63.5%				

FIVE9, INC.

RECONCILIATION OF GAAP NET LOSS TO ADJUSTED EBITDA

(In thousands, except percentages)

(Unaudited)

		Three Mo	onths Ende	ed	Nine Months Ended					
	Septe	September 30, 2019		otember 30, 2018	Sept	ember 30, 2019	Sept	ember 30, 2018		
GAAP net loss	\$	(1,604)	\$	(1,305)	\$	(5,388)	\$	(3,954)		
Non-GAAP adjustments:										
Depreciation and amortization		3,497		2,667		10,050		7,436		
Stock-based compensation		11,075		8,869		30,197		20,991		
Interest expense		3,486		3,595		10,288		6,783		
Interest income and other		(1,460)		(1,352)		(4,695)		(1,956)		
Legal settlement		—		—		420		—		
Legal and indemnification fees related to settlement				258		356		499		
Provision for income taxes		50		41		30		150		
Adjusted EBITDA	\$	15,044	\$	12,773	\$	41,258	\$	29,949		
Adjusted EBITDA as % of revenue		18.0%		19.6%		17.5%		16.2%		

RECONCILIATION OF GAAP OPERATING INCOME TO NON-GAAP OPERATING INCOME

(In thousands)

(Unaudited)

	_	Three Mo	onths Ended		Nine Months Ended						
	Septer	nber 30, 2019	Septer	nber 30, 2018	Septe	mber 30, 2019	September 30, 2018				
Income from operations	\$	472	\$	979	\$	235	\$	1,023			
Non-GAAP adjustments:											
Stock-based compensation		11,075		8,869		30,197		20,991			
Intangibles amortization		88		117		264		349			
Legal settlement		_		_		420		_			
Legal and indemnification fees related to settlement				258		356		499			
Non-GAAP operating income	\$	11,635	\$	10,223	\$	31,472	\$	22,862			

RECONCILIATION OF GAAP NET LOSS TO NON-GAAP NET INCOME

(In thousands, except per share data)

(Unaudited)

	_	Three Mo	nths End	ed	Nine Months Ended					
	Sept	ember 30, 2019	Se	ptember 30, 2018	Sept	ember 30, 2019	Sept	ember 30, 2018		
GAAP net loss	\$	(1,604)	\$	(1,305)	\$	(5,388)	\$	(3,954)		
Non-GAAP adjustments:										
Stock-based compensation		11,075		8,869		30,197		20,991		
Intangibles amortization		88		117		264		349		
Amortization of debt discount and issuance costs		_		89		_		129		
Amortization of discount and issuance costs on convertible senior notes		3,250		3,049		9,484		4,782		
Legal settlement		_		_		420		—		
Legal and indemnification fees related to settlement				258		356		499		
Gain on sale of convertible note held for investment		_		_		(217)		(352)		
Non-GAAP net income	\$	12,809	\$	11,077	\$	35,116	\$	22,444		
GAAP net loss per share:										
Basic and diluted	\$	(0.03)	\$	(0.02)	\$	(0.09)	\$	(0.07)		
Non-GAAP net income per share:										
Basic	\$	0.21	\$	0.19	\$	0.58	\$	0.39		
Diluted	\$	0.20	\$	0.18	\$	0.56	\$	0.37		
Shares used in computing GAAP net loss per share:										
Basic and diluted		60,781		58,454		60,074		57,790		
Shares used in computing non-GAAP net income per share:										
Basic		60,781		58,454		60,074		57,790		
Diluted		63,438		61,997		63,042		61,191		
					_		_			

SUMMARY OF STOCK-BASED COMPENSATION, DEPRECIATION AND INTANGIBLES AMORTIZATION

(In thousands)

(Unaudited)

					Three Mor	nths Ended	l					
		Septem	ber 30, 2019		September 30, 2018							
	ock-Based npensation	Intangibles Depreciation Amortization			Stock-Based Compensation		Depreciation		Intangibles Amortization			
Cost of revenue	\$ 1,702	\$	2,514	\$	88	\$	860	\$	1,933	\$	88	
Research and development	2,022		450		—		2,352		278		—	
Sales and marketing	3,017		2		—		1,613		1		29	
General and administrative	4,334		443		—		4,044		338		—	
Total	\$ 11,075	\$	3,409	\$	88	\$	8,869	\$	2,550	\$	117	

	 Nine Months Ended												
		Septem	ber 30, 2019				September 30, 2018						
	Stock-Based Compensation Depreciation		preciation	Intangibles Amortization		Stock-Based Compensation		Depreciation		Intangibles Amortization			
Cost of revenue	\$ 4,589	\$	7,208	\$	264	\$	2,391	\$	5,415	\$	264		
Research and development	5,399		1,340		—		4,293		705		_		
Sales and marketing	8,015		4		—		4,560		4		85		
General and administrative	12,194		1,234		_		9,747		963		_		
Total	\$ 30,197	\$	9,786	\$	264	\$	20,991	\$	7,087	\$	349		

RECONCILIATION OF GAAP NET LOSS TO NON-GAAP NET INCOME – GUIDANCE

(In thousands, except per share data)

(Unaudited)

	Three Mo	nths End	ling	Year	Ending	
	Decembe	r 31, 201	19	Decembe	er 31, 20	19
	 Low		High	 Low		High
GAAP net loss	\$ (1,379)	\$	(379)	\$ (6,765)	\$	(5,765)
Non-GAAP adjustments:						
Stock-based compensation	11,688		11,688	41,884		41,884
Intangibles amortization	87		87	351		351
Amortization of discount and issuance costs on convertible senior notes	3,304		3,304	12,788		12,788
Legal settlement	_		—	420		420
Legal and indemnification fees related to settlement			—	356		356
Gain on sale of convertible note held for investment	—		—	(217)		(217)
Income tax expense effects ⁽¹⁾	_			_		—
Non-GAAP net income	\$ 13,700	\$	14,700	\$ 48,817	\$	49,817
GAAP net loss per share, basic and diluted	\$ (0.02)	\$	(0.01)	\$ (0.11)	\$	(0.10)
Non-GAAP net income per share:	 			 		
Basic	\$ 0.22	\$	0.24	\$ 0.81	\$	0.82
Diluted	\$ 0.21	\$	0.23	\$ 0.77	\$	0.78
Shares used in computing GAAP net loss per share and non-GAAP net income per share:						
Basic	62,000		62,000	 60,600		60,600
Diluted	 64,800		64,800	 63,500		63,500

(1) Non-GAAP adjustments do not have an impact on our income tax provision due to past non-GAAP losses.

Investor Relations Contacts:

Five9, Inc. Barry Zwarenstein Chief Financial Officer 925-201-2000 ext. 5959 IR@five9.com

The Blueshirt Group for Five9, Inc. Lisa Laukkanen 415-217-4967 Lisa@blueshirtgroup.com

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