FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

| Washington, I | D.C. 20549 |
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| Check this box if no longer subject |
|-------------------------------------|
| to Section 16. Form 4 or Form 5 |
| obligations may continue. See |
| Instruction 1(h) |

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP

OMB APPROVAL 3235-0287 Estimated average burden hours per response: 0.5

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

| 1. Name and Address of Reporting Person* Burkland Michael | | | | | | 2. Issuer Name and Ticker or Trading Symbol Five9, Inc. [FIVN] | | | | | | | | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable) Director 10% Owner Officer (all to still a control of the control o | | | | | |
|--|---|-------|---------------------------------|------------|--|--|---------------------|--------|---------------------------------|--------------------------------|---|--------------------------|---|--|--|---|--|--|--|
| (Last) | Last) (First) (Middle) C/O FIVE9, INC. | | | | | 3. Date of Earliest Transaction (Month/Day/Year) 03/04/2024 | | | | | | | | X Officer (give title Other (specify below) below) Chief Executive Officer | | | | | |
| 3001 BISHOP DR., STE. #350 | | | | 4. If | 4. If Amendment, Date of Original Filed (Month/Day/Year) | | | | | | | | 6. Individual or Joint/Group Filing (Check Applicable Line) | | | | | | |
| (Street) SAN RA | (Street) SAN RAMON CA 94583 | | | | | | | | | | | | | X Form filed by One Reporting Person Form filed by More than One Reporting Person | | | | | |
| (City) (State) (Zip) | | | | Ru | ıle 10 |)b5- | 1(c) | Tra | nsa | ction Indi | icatio | n | | | | | | | |
| | | | | | X | Check this box to indicate that a transaction was made pursuant to a contract, instruction or written plan that is intended to satisfy the affirmative defense conditions of Rule 10b5-1(c). See Instruction 10. | | | | | | | | | | | | | |
| | | Table | ∋ I - N | lon-Deriva | ative | Secu | rities | Acc | quire | d, Di | sposed of | , or B | enefic | cially | Own | ed | | | |
| 1. Title of Security (Instr. 3) | | | 2. Transaction Date (Month/Day/ | . | Execution Da | | n Date, T | | action (Instr. | | Acquired (A) or (D) (Instr. 3, 4 and | | nd 5) | 5. Amount of Securities Beneficially Owned Following Reported | | 6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | | 7. Nature of Indirect Beneficial Ownership (Instr. 4) | |
| | | | | | | Code | v | Amount | (A) or (D) | Price | | Transa | ection(s) 3 and 4) | | | (11150.4) | | | |
| Common Stock | | | | 03/04/2024 | | | | | S | | 9,745(1)(2) | D | \$60. | 660.49 ⁽³⁾ | | 15,828 | | D | |
| Common | Stock | | | 03/04/20 |)24 | | | | A | | 69,343(4) | A | \$ | 0 | 315,171 | | D | | |
| Common | Stock | | | 03/05/20 |)24 | | | | S | | 31,100 ⁽⁵⁾ | D | \$57. | 84(6) | 28 | 34,071 | | D | |
| Common | Stock | | | 03/05/20 |)24 | | | | S | | 5,602(5) | D | \$58. | 8.44 ⁽⁷⁾ 278,469 D | | | | | |
| Common | Stock | | | | | | | | | | | | | | 13 | 33,026 | I | By Trust | |
| | | Та | ble I | | | | | | | | posed of, convertib | | | | Owne | d | | | |
| 1. Title of Derivative Security (Instr. 3) | erivative Conversion Date Execution Date, ecurity or Exercise (Month/Day/Year) if any | | | | 4. Transaction of Code (Instr. B) Se Ac (A) Dis | | osed) : 3, 4 | Expi | nte Exer ration I tth/Day | rcisable and Date /Year) | 7. Title and Amount of Securities Underlying Derivative Security (Inst 3 and 4) | | | | 9. Number derivative Securities Beneficiall Owned Following Reported Transactio (Instr. 4) | y | 10. Ownership Form: Direct (D) or Indirect (I) (Instr. 4) | 11. Nature of Indirect Beneficial Ownership (Instr. 4) | |
| | | | | | Code | v | (A) | (D) | Date Exercisable | | Expiration Date | Amor or Numl of | | | | | | | |

Explanation of Responses:

- 1. The reported sales were to cover taxes upon the vesting of restricted stock units.
- 2. The sales reported in this Form 4 were effected pursuant to a Rule 10b5-1 trading plan adopted by the reporting person on March 14, 2023.
- 3. The price reported in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$60.24 to \$60.79, inclusive. The reporting person undertakes to provide Five9, Inc., any security holder of Five9, Inc., or the staff of the Securities and Exchange Commission, upon request, full information regarding the number of shares sold at each separate price within the ranges set forth in this footnote.
- 4. Settlement of non-derivative performance-based RSUs
- 5. The reported sales were to cover taxes upon the vesting of performance-based RSUs.
- 6. The price reported in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$57.37 to \$58.36, inclusive. The reporting person undertakes to provide Five9, Inc., any security holder of Five9, Inc., or the staff of the Securities and Exchange Commission, upon request, full information regarding the number of shares sold at each separate price within the ranges set forth in this footnote.
- 7. The price reported in Column 4 is a weighted average price. These shares were sold in multiple transactions at prices ranging from \$58.37 to \$58.54, inclusive. The reporting person undertakes to provide Five9, Inc., any security holder of Five9, Inc., or the staff of the Securities and Exchange Commission, upon request, full information regarding the number of shares sold at each separate price within the ranges set forth in this footnote.

Remarks:

/s/ David Hill, Attorney in

03/06/2024

Fact

** Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

- * If the form is filed by more than one reporting person, see Instruction 4 (b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB Number.