

Five9 Focuses on Latest Cloud Contact Center Software Trends at Call Center Week

Five9 Leads TCPA Breakout Session with CompliancePoint - Guides Customer Service Panel

LAS VEGAS--(BUSINESS WIRE)-- <u>Five9</u>, <u>Inc.</u> (NASDAQ:FIVN), a leading provider of cloud contact center software, is exhibiting at the IQPC Call Center Week. In addition, the company will be moderating a workshop on TCPA compliance with partner CompliancePoint, and facilitating a customer panel on great customer service.

Five9 is exhibiting at booth #1004/1006 during Expo Hall hours. Attendees are invited to visit the Five9 booth for a live demo of the latest Five9 Freedom Release and discuss the latest trends in cloud contact center technology.

Workshop: Five 9 and trusted partner Compliance Point will facilitate a discussion on mitigating TCPA challenges;

Workshop N

When: June 16, 2015; 2:30 - 5:30 p.m.

Customer Game On: Great Customer Service Starts Within; Track C

Panel:

Panelists include representatives from: OnBrand24, LendingTree, Blood Systems, Invenio

When: June 17, 2015; 3:00 - 3:40 p.m.

Where: The Mirage Convention Area

Tweet This: Looking forward to talking #TCPA, #AgentExperience, #CustomerExperience at #CallCenterWeek with @Five9 this week.

About Five9

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations of every size transition from premise-based solutions to the cloud. Five9 provides businesses secure, reliable, scalable cloud contact center software to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit www.five9.com.

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