

## Five9 Selected As One of the Fastest Growing Companies in North America - Ranked in Deloitte's 2015 Technology Fast 500™

139% Revenue Growth Over Three Years

SAN RAMON, Calif.--(BUSINESS WIRE)-- <u>Five9</u>, <u>Inc</u>. (NASDAQ:FIVN), a leading provider of cloud software for the enterprise contact center market, today announced it was named to the Deloitte Technology Fast 500™, a ranking of the 500 fastest growing technology, media, telecommunications, life sciences and energy tech companies in North America. Five9 was also named a Technology Fast 500 award winner in 2012, 2013 and 2014.

"We are honored to be selected to the Deloitte Technology Fast 500 for the fourth consecutive year. Our rapid revenue growth is being fueled by our enterprise business. Five9 is being selected more and more because of key differentiators, including our comprehensive end-to-end solution, our trusted platform, which is delivering 99.993% uptime, our deep CRM integrations and ecosystem partnerships, as well as best-in-class implementation and support execution," said Mike Burkland, President and CEO, Five9.

In today's hyper connected, customer experience-driven world, organizations need robust contact center technologies and solutions to improve service and increase sales across a variety of business and industry applications. Five9 delivers a best-inclass cloud contact center solution designed to create more successful customer interactions while increasing contact center productivity.

The Five9 Virtual Contact Center (VCC) is an end-to-end solution for enterprise contact centers. VCC provides agents the tools and information they need to excel by offering an intuitive interface that links customer context from different channels and pushes dynamic guidance to agents. Using this technology, contact centers can improve agent productivity, while driving up customer satisfaction and loyalty.

"Amid a fierce business climate, there seems to be no shortage of new and established companies that are unlocking a seemingly unlimited potential for growth and advancement through technology's continued disruption and proliferation across industries," said Sandra Shirai, principal, Deloitte Consulting LLP and U.S. technology, media and telecommunications leader.

"Through the efforts and utilization of new and emerging technologies from these companies, we are witnessing greater business demands from across almost all industries," added Jim Atwell, national managing partner of the emerging company practice, Deloitte & Touche LLP. "We look forward to the opportunity to serve these companies as they strive to grow to the next level - be it towards introducing new solutions or entering new markets - and with it make important and long lasting impressions on the technology market as a whole."

## **About Five9**

Five9 is a leading provider of cloud software for the contact center market, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations transition from legacy premise-based solutions to the cloud. Five9 provides businesses with reliable, secure, compliant, and scalable cloud contact center software designed to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit <a href="https://www.five9.com">www.five9.com</a>.

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## About Deloitte's 2015 Technology Fast 500™

Deloitte's Technology Fast 500 provides a ranking of the fastest growing technology, media, telecommunications, life sciences and energy tech companies - both public and private - in North America. Technology Fast 500 award winners are selected based on percentage fiscal year revenue growth from 2011 to 2014.

In order to be eligible for Technology Fast 500 recognition, companies must own proprietary intellectual property or technology that is sold to customers in products that contribute to a majority of the company's operating revenues. Companies must have

base-year operating revenues of at least \$50,000 USD or CD, and current-year operating revenues of at least \$5 million USD or CD. Additionally, companies must be in business for a minimum of four years and be headquartered within North America.

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Five9
Katie Bromley, 925-364-9139
Katie.Bromley@five9.com
or
SHIFT Communications (for Five9 press inquiries)
Katie Halloran, 415-591-8459
Five9PR@shiftcomm.com

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