



September 16, 2015

Five9 Adds Cloud PBX and Unified Communications Provider Broadvoice to Reseller Program

Broadvoice to Provide Its Customers With Award Winning Cloud-Based Contact Center Solution from Five9

BOSTON--(BUSINESS WIRE)-- [Five9, Inc.](#) (NASDAQ:FIVN) a leading provider of cloud contact center software for organizations of all sizes, today announced that [Broadvoice](#), a leading hosted voice and telecommunications provider nationwide, is reselling the Five9 Virtual Contact Center (VCC) platform to power customers' inbound, outbound and blended contact center operations. This integrated offering will give customers high quality, feature rich telecommunications technology such as cloud PBX and Unified Communications from Broadvoice, combined with the award-winning, cloud-based contact center solution from Five9.

Broadvoice will resell the Five9 platform including, VCC, automatic call distribution (ACD), computer telephony integration (CTI), interactive voice response (IVR), and Predictive, Progressive, Power and Preview Dialers. Five9 offers a fully integrated platform to help provide best in class customer service.

"The increasingly mobile workforce requires a platform that allows organizations to communicate how and when they want to do so," said George Mitsopoulos, Chief Operating Officer, Broadvoice. "Making the Five9 VCC available helps deliver on our mission to connect our customers and improve communications to deliver the best service possible."

"Five9 is focused on providing its growing customer base with the solutions they need to be successful. This combined telecommunications and cloud contact center offering gives Broadvoice customers a seamless user experience and provides contact center agents with the solutions they need to exceed their customers' expectations," said Mike Burkland, CEO and President, Five9.

Both Broadvoice and Five9 are attending the [Cloud Partners](#) event, taking place at Hynes Convention Center in Boston from September 16-18. The event will gather the top VARs, MSPs and agents to discuss how cloud solutions can scale their practice, where cloud services can impact their customer's business and why a strategic approach can help meet the customer demand for action around the cloud.

About Five9

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations of every size transition from premise-based solutions to the cloud. Five9 provides businesses secure, reliable, scalable cloud contact center software to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit www.five9.com. Talk with us [@Five9](#), [LinkedIn](#), [Facebook](#), [Blog](#).

About Broadvoice

Headquartered in Los Angeles, CA, Broadvoice is a premier provider of hosted voice and data products. Utilizing the latest technology, Broadvoice helps consumers and businesses achieve higher call quality and faster internet speeds while reducing their overall costs and improving efficiency. The company continuously designs and implements new features and services that allow companies to focus on their business. Broadvoice has been ranked in the Deloitte Technology Fast 500 and Inc. 500 Fastest Growing Private Companies in America. More information about the company can be found at www.broadvoice.com.

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Five9

Katie Bromley, 925-364-9139

Katie.Bromley@five9.com

or

SHIFT Communications (for Five9 press inquiries)

Katie Halloran, 415-591-8459
Five9PR@shiftcomm.com

Source: Five9, Inc.

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