



January 28, 2016

## **Five9 Customer Shares Tips for Cloud-based Contact Center Software Deployment at Call Center Week Winter Conference & Expo**

### ***GolfNow Will Discuss Best Practices For Keeping Implementation On Track and Under Budget***

ORLANDO, Fla.--(BUSINESS WIRE)-- [Five9, Inc.](#) (NASDAQ:FIVN), a leading provider of cloud contact center software for the enterprise market, is participating with customer GolfNow, in a session at Call Center Week Winter Conference & Expo, IQPC in Orlando, FL.

Michael Barnes, Director for Salesforce at Golf Channel, will detail the top 10 best practices that will keep contact center technology deployment on track and under budget.

Time: 2:00 - 2:40pm, Track 3

Date: Friday, January 29, 2016

Location: Salon 3 & 4; Rosen Centre Hotel, Orlando, FL

Title: [Top 10 Tips for a Successful Five9 Deployment](#)

### **About Five9**

Five9 is a leading provider of cloud software for the contact center market, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations transition from legacy premise-based solutions to the cloud. Five9 provides businesses reliable, secure, compliant and scalable cloud contact center software designed to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit [www.five9.com](http://www.five9.com).

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Five9

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