



October 7, 2014

Five9 to Host Live Webinar with GolfNow to Explore How it Uses Contact Center Technology and Tools to Improve Customer Experience and Agent Efficiency

GolfNow to Share How Implementing Five9 Cloud Contact Center Software, Integrated with CRM, Improved Internal Operations and Efficiency

SAN RAMON, CALIF.--(BUSINESS WIRE)-- [Five9](#) (NASDAQ:FIVN), a leading provider of cloud contact center software, today announced it will host a live webinar on October 9, 2014 at 1:00 p.m. EDT to share how GolfNow, a leading provider of tee time booking and course selection, has increased efficiency, eliminated redundancies and improved agent and customer experiences using Five9.

TWEET THIS: Do Your Agent's #CCTR Tools Play Well Together? Find out at the [@Five9](#) webinar with [@GolfNow](#) this Thursday 10/9 <http://bit.ly/1yHwiUr>

Using leading edge technology, GolfNow gives golfers more ways to stay connected to their favorite courses and tee times through the web, email and a mobile app. This webinar will explain how GolfNow, using Five9 and a leading cloud CRM system, ensures its agents have the right information at their fingertips to provide its customers with a positive experience.

Who: Mayur Anadkat, director of product and solutions marketing, Five9
Michael Barnes, director of Salesforce.com administration, GolfNow

What: Do Your Agent's Contact Center Tools Play Well Together?

When: Thursday, October 9, 2014 at 1:00 - 2:00 p.m. EDT

Where: To register and attend the webinar, click [here](#)

About Five9

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, delivering software to help organizations of every size transition from premise-based software to the cloud. With its extensive expertise, technology, and ecosystem of partners, Five9 delivers secure, reliable, scalable cloud contact center software to help businesses create exceptional customer experiences, increase agent productivity and deliver tangible results. For more information visit www.five9.com.

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