

# **Five9 Presents and Attends Premiere Industry Events**

Five9 to Sponsor and Host First-Rate Webinars and Contact Center Industry Event

SAN RAMON, Calif.--(BUSINESS WIRE)-- Five9, Inc. (NASDAQ:FIVN), a leading provider of cloud contact center software, today announced that it will attend and sponsor a number of industry leading contact center events throughout the month of January.

TWEET THIS: .@Five9 hosts #contactcenter outsourcing (1/26) and #TCPA (1/28) webinars, plus #Five9 client @Englishtown to present @IQPC #summit on 1/29

### **Contact Center Outsourcing Webinar**

Who: Richard Dumas, director of product and solution marketing, Five9

Mark Fichera, CEO, OnBrand24

What: How BPO OnBrand24 Grew Business Through Transparency

When: Monday, January 26, 2015; 1:00PM - 2:00PM ET

Where: To register and attend webinar, click here

To learn more about contact center outsourcers like OnBrand24, click here.

#### **TCPA Best Practices Webinar**

Who: Chuck Neumman, product manager, outbound SMB, Five9

Mathew Sullivan, advertising, privacy and data security attorney, Kelley Drye

Ken Sponsler, vice president and general manager, Compliance Point

What: Dial with Confidence: How to Decrease Risks from New TCPA Regulations

When: Wednesday, January 28, 2015; 1:00PM - 2:00PM ET

Where: To register and attend webinar, click <u>here</u>

To learn more about TCPA, click here.

## **The Future Contact Center Summit**

Who: Lee Hasson, director of business intelligence, Open English

What: Contact Center Best Practices

When: Thursday, January 29, 2015; 2:00PM - 2:35PM ET

Where: Omni Orlando, ChampionsGate, Florida

#### **About Five9**

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, delivering software to help organizations of every size transition from premise-based software to the cloud. With its extensive expertise, technology, and ecosystem of partners, Five9 delivers secure, reliable, scalable cloud contact center software to help businesses create exceptional customer experiences, increase agent productivity and deliver tangible results. For more information visit <a href="https://www.five9.com">www.five9.com</a>.

All product and company names mentioned are the property of their respective owners.

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