Five9 and Netrix Team-up to Deliver Cloud PBX/UC Solutions from Cisco and Microsoft Integrated to Five9 Cloud Contact Center Software

Strategic Initiative Allows Businesses of All Sizes to Deploy an Enterprise Class End-to-End Solution for PBX/UC and Contact Center Applications, All in the Cloud

SAN RAMON, Calif.--(BUSINESS WIRE)-- Five9, Inc. (NASDAQ:FIVN), a leading provider of cloud contact center software and Netrix, LLC, a leading provider of cloud unified communications, today announced a strategic relationship providing "best-of-breed" enterprise class cloud solutions for contact center and PBX/UC.

This powerful integration provides enterprises with a complete cloud communications platform across the enterprise, resulting in a seamless experience for employees, agents, and customers.

TWEET THIS: #Five9 and @Netrix_LLC deliver Cloud #PBX/UC from @Cisco and @Microsoft Integrated to @Five9 #Cloud #CCTR Software http://bit.ly/1N9vyLx

The Netrix cloud unified communications offering is a hosted network-based VoIP solution that relieves the considerable cost and management of on-premise PBX equipment, with performance enhanced by the Netrix VoIP platform. Netrix utilizes leading Cisco and Microsoft Lync UC technologies with deep technical expertise and unparalleled customer service to provide solutions that increase user productivity, reduce business expenses, and provide for secure and reliable communications.

Five9 provides the cloud software to enable contact centers of every size to create powerful customer connections. Five9 multichannel contact center applications enable agents to move seamlessly between social media, mobile care, live chat, email and voice calls. With the power of the cloud, Five9 customers are able to create exceptional customer experiences, increase agent productivity and deliver tangible business results.

"As part of our growth strategy we continue to expand our eco-system of strategic partners. This partnership with Netrix enables our customers to deploy an end-to-end cloud solution spanning contact center and PBX/UC, leveraging proven best-in-class solutions from Cisco and Microsoft"

- Mike Burkland, president and CEO, Five9

"We're excited to partner with Five9 as we focus our combined energies serving a broad range of customers nationally and internationally. Five9 is the industry leader in cloud contact center solutions. The combination of Five9, Netrix, and our industry-leading PBX/UC solutions built on Cisco and Microsoft offers our clients a full cloud-based communications solution that helps them to connect, communicate and collaborate seamlessly.

- James Carroll, Partner, Netrix LLC

To learn more about how Five9, click here.

To learn more about Five9 partners, click here.

To learn more about the Five9 Cloud Alliance Partner Program, click here.

About Five9

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations of every size transition from premise-based solutions to the cloud. Five9 provides businesses secure, reliable, scalable cloud contact center software to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit www.five9.com.

All product and company names mentioned are the property of their respective owners.

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