



June 9, 2014

## Five9 Client Positec to Speak on Developing Super Agents for the Multichannel Cloud Contact Center at IQPC Call Center Week

LAS VEGAS, June 9, 2014 (GLOBE NEWSWIRE) -- Five9, Inc. (Nasdaq:FIVN), a pioneer and leading provider of cloud contact center software, will be exhibiting at IQPC Call Center Week, June 11-13, 2014 in Las Vegas. Rhonda Tate, vice president of direct response at Five9 customer Positec, a leading manufacturer of power tools, will lead a session focused on the importance of developing and managing "super agents" to align with multichannel customer care strategies.

**TWEET THIS:** Join @Five9 at #CallCenterWeek for #multichannel and super agents discussion with @Positec on 6/11 @ 4:45 PDT #vegas

Additionally, Five9 will host demonstrations of the multichannel and social customer care features of the Five9 cloud contact center solution at booth #116. The presentations will take place during the show expo hall hours; attendees who participate in a presentation will receive a Bobble filtered water bottle.

**Who:** Rhonda Tate, vice president of direct response, Positec

**What:** The Super Agent: The New Face of Multichannel Interactions

**When:** Wednesday June 11, 2014; 4:45 p.m. PDT

**Where:** Mandalay Bay Resort and Casino, Las Vegas, Nevada

### About Five9

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, helping organizations of every size transition from premise-based software to the cloud. With its extensive expertise, technology, and ecosystem of partners, Five9 helps businesses take advantage of secure, reliable, scalable cloud contact center software to create exceptional customer experiences, increase agent productivity and deliver tangible business results. For more information visit [www.five9.com](http://www.five9.com). *All product and company names mentioned are the property of their respective owners.*

CONTACT: Analyst & Media Contact:

Julie Huang

Five9 Inc.

925-285-9126

Julie.Huang@five9.com