



August 21, 2014

## Five9 to Present Live Webinar on How to Increase Sales by Leveraging Cloud Contact Center Software

*Leading US Provider of Contact Center Outsourcing, American Support, to Share How It Uses Its Cloud Contact Center to Grow Business*

SAN RAMON, Calif.--(BUSINESS WIRE)-- [Five9](#) (NASDAQ:FIVN), a leading provider of cloud contact center software, will host a live webinar on August 26, 2014 at 1:00 - 2:00 p.m. EDT. Mayur Anadkat, director of product and solution marketing at [Five9](#), and Matt Zemon, president and CEO at [American Support](#), will present how to use technology as a key business driver for growth.

**TWEET THIS:** . @AmSupportLLC, @Five9 & @PaceAssociation to host webcast 8/26 @1:00pm ET on how to grow biz by leveraging technology <http://bit.ly/1pWkMdz>

American Support, a U.S.-based contact center outsourcer providing inbound and outbound telesales, has increased productivity, employed flexible staffing, and stayed compliant with the latest outbound dialing regulations using Five9. Attend this webinar to hear ten ways American Support has increased sales through the use of cloud contact center software and CRM technology.

Who: Matt Zemon, CEO and president, American Support  
Mayur Anadkat, director of product and solutions marketing, Five9

What: Grow Your Business! 10 Ways American Support (BPO) Leverages Cloud Technology to Sell More

When: Tuesday, August 26, 2014 at 1:00 - 2:00 p.m. EDT

Where: To register and attend the webinar, click [here](#).

### About Five9

Five9 is a leading provider of cloud contact center software, bringing the power of the cloud to thousands of customers and facilitating more than three billion customer interactions annually. Since 2001, Five9 has led the cloud revolution in contact centers, delivering software to help organizations of every size transition from premise-based software to the cloud. With its extensive expertise, technology, and ecosystem of partners, Five9 delivers secure, reliable, scalable cloud contact center software to help businesses create exceptional customer experiences, increase agent productivity and deliver tangible results. For more information visit [www.five9.com](http://www.five9.com).

*All product and company names mentioned are the property of their respective owners.*

### Analyst & Media Contacts:

#### Five9

Meghan Hammitt, 925-364-9162

[Meghan.Hammitt@Five9.com](mailto:Meghan.Hammitt@Five9.com)

or

#### SHIFT Communications

Katie Halloran, 415-591-8459

[Five9PR@shiftcomm.com](mailto:Five9PR@shiftcomm.com)

Source: Five9

